**Applications Specialist – Test Lab**

**Position: Full Time**

**Benefits: Medical, dental, vision, 401k w/company match (begins on date of hire), vacation, sick time, short term/long term disability, life insurance (no cost to employee), tuition reimbursement, employee discounts, gym discounts, annual service awards, 12 paid holidays, and much more**

**How to apply:** [**www.mt.com**](http://www.mt.com) **– about us – jobs & Careers**

**Summary**:

Primary function is to provide technical and administrative support to improve efficiencies in the daily operations of the Test Lab. Designated responsibilities will be integrated to both product lines: Metal Detection and X-Ray. The Test Lab Specialist will also assist regional sales managers, sales engineers, engineering, service, operations and quality by providing subject matter expertise relating to Metal Detection and X-Ray inspection in a pre-sale role. Pre-sales support – evaluate product applications for potential customers and sales team, primarily through product testing.

**Essential Duties and Responsibilities include the following**:

* Conduct Metal Detection and XR product tests in an effective, detailed and timely manner.
* Record test data in a detailed format along with test methodology, application criteria and system requirements. Keep Regional Sales Manager, Sales Engineer and Sales Rep informed of concerns.
* Manage product test inventory and storage.
* Identify proper size units and source accordingly.
* Know, follow and help create Safeline SOPs for the Test Lab.
* Ensure lab metrics are kept up to date on the Test Lab Database and SQDC board.
* Ensure Test Lab meets 5S initiatives.
* Comply with all safety policies and procedures
* Keep work area clean and organized, ensuring we make a positive impression on our customers
* Maintain various reports for management
* Other duties as required by manager

**Primary People Contact:**

* Sales Representatives
* External customers
* Interdepartmental personnel

**Knowledge, Skills, Attitude:**

* Complete understanding of X-ray and Metal Detection Inspection principles.
* Problem solving in a timely and effective manner.
* Organized and disciplined administrative skills.
* Proficient in Microsoft Windows, Word, Excel and PowerPoint.
* Employee ownership – demonstrate the values, temperament, persistence and attitude which create financial success for Safeline and its customers. Strive for continuous productivity improvements and innovation at both the individual and company wide level. Through effective teamwork demonstrate the group mind is far more effective than the individual. Seek out opportunities to collaborate with other employees and create a balanced focus on tasks and employee relationships.
* Customer service – understand that we are called to serve internal and external customers. Project and execute a positive "we can take care of the customer" attitude. Demonstrate a disciplined customer satisfaction model incorporating – quality, etiquette, attitude, responsiveness, convenience and follow-up
* Communication – effectively communicate appropriate information and ideas with appropriate parties utilizing a high degree of integrity. Clearly and honestly share information and convey information without blame. Building relationships and fulfill customer needs through disciplined listening and receptiveness to contrary ideas. Demonstrate negotiating skills through effective listening, soliciting feedback and interpersonal give and take allowing team to arrive at a decision based on mutual trust and respect.
* Process orientation – understand all areas of responsibility in own process, goals of process and how process supports organization. Look for and identify inefficiencies in process and recommend solution for continuous improvement

Mettler-Toledo is a global supplier of precision instruments with sales and service locations in 37 countries. The Mettler-Toledo Product Inspection Group, consisting of CI-Vision, Hi-Speed and Safeline, is the world’s leading supplier of in-line checkweighers, metal detectors, machine vision systems and x-ray inspection systems. We believe employees are the lifeblood of our company. As we thrive on quality and initiative, we work together in a fast-paced environment striving towards common goals and open to innovation and success. We’d love for you to become part of our growing team!

We provide an entrepreneurial environment within the context of a dynamic global organization. We offer competitive salary and excellent benefits, including: health, dental, vision, prescription, life, Short Term Disability and Long Term Disability; 401(k) with company match, tuition reimbursement; employee referral bonus and training.

METTLER TOLEDO is an Equal Opportunity Employer and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, sexual orientation, gender identity, disability status, protected veteran status, or any other characteristic protected by law.

Mettler-Toledo, LLC and its subsidiaries endeavors to make mt.com accessible to any and all users.  If you would like to contact us regarding the accessibility of our website or need assistance completing the application process, please contact Laly Vazquez - HR Senior Representative (HR Department) at 813-549-6937 or laly.vazquez@mt.com.

METTLER TOLEDO is an equal opportunity employer that recognizes the value in having a diverse workforce.

U.S. Equal Employment Opportunity/Affirmative Action Information

Mettler-Toledo, LLC and its subsidiaries ("METTLER TOLEDO") are Equal Employment/Affirmative Action Employers and as federal contractors required by the Department of Labor to provide statistical information on our applicants. In order to comply with these requirements, we invite you to voluntarily provide the following information. This information will be kept separate from your employment application and is not a requirement for employment. This information will not be used in a discriminatory manner.